

# CHC33021

## Certificate III in Individual Support (Ageing)



HealthLinkTraining  
Established 2012



### Health Link Training

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#### Contact Details

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### Course Overview

This course gives participants the skills and knowledge to work in facilities under direct or regular supervision and in the community. Workers carry out activities to maintain personal care and other activities of living for people in an aged care, disability, or community setting.

The course meets all training and workplace requirements required to be an Aged Care Worker in Australia. Participants are able to work in residential aged care, private homes and home and community care providers.

Job roles and titles vary across different industry sectors. Possible job titles relevant to this qualification include:

- Aged Care Worker
- Support Worker
- Home and Community Care Worker
- Accommodation Support Worker
- Care Assistant
- Nursing Assistant
- Personal Care Assistant
- Community Care Worker
- In-home Respite Worker
- Home Care Assistant
- Care Services Employee

**FEE FREE**

**in 2025**

\*Subject to eligibility

There are 15 units of competency to complete to be awarded the full qualification.

A number of career pathways are available for workers employed in this area with further study, Certificate IV in Ageing, Enrolled Nursing, Leisure and Living and Health and Community Care.

Available as a traineeship for new and existing workers who meet the eligibility criteria employed in the sector.

### Recommended For

The course is recommended for people with a caring and patient nature who are seeking a rewarding career in caring for the elderly. We recommend the course to people who want to make a difference looking after aged and disabled people.

Support Workers can work full-time, part-time, and casual, making it suitable for all lifestyles.

## Entry Requirements

People who enrol in this course must meet certain pre-requisites due to the nature of the work and because part of the training is delivered in the workplace.

Course requirements:

- Language, Literacy and Numeracy, to a minimum of ACSF level 3
- A current National Police Clearance
- Drivers Licence with vehicle
- Proof of COVID vaccination
- Proof of vaccination and obtain a current flu vaccine
- Access to a notebook or computer
- Ability to attend practical work experience at 7am for 3 weeks
- Proof of residency (passport, visa, birth certificate)

Potential Health Link Training students must be:

- An Australian citizen or permanent resident to apply.
- A current resident of Western Australia.
- Able to demonstrate suitable English skills (language, literacy and numeracy). For example, demonstrate reading and understanding a care plan, communication skills
- Able to provide a copy of your passport/photo identification

### Your Unique Student Identifier (USI)

If you are undertaking Nationally Recognised Training delivered by a Registered Training Organisation, you will need a USI. This gives you access to an online account containing all your Nationally Recognised Training records and results from 1 January 2015 onwards.

### National Police Clearance

It is an industry requirement that all support workers have a current (within last 3 months) National Police Clearance to be able to work in Australia. Participants registering in this course must be able to obtain a clear police clearance. A copy of the certificate must be provided to Health Link Training before you can participate in the practical work experience component of this course.

For more information, please visit the Western Australia Police website at [www.police.wa.gov.au](http://www.police.wa.gov.au).

### Manual Handling Certificate

All participants undertaking work experience must have a Manual Handling Certificate. If a participant already has their certificate, they must provide the original to Health Link Training so that a certified copy can be put on their file.

Any participant who does not currently hold a Manual Handling Certificate will be required to complete one prior to them being eligible for work experience.



## Competencies

There are 15 units of competency to complete that are compulsory for the Ageing qualification.

- |     |           |  |
|-----|-----------|--|
| 1.  | CHCCCS031 | Provide individualised support   |
| 2.  | CHCCCS038 | Facilitate the empowerment of people receiving support                   |
| 3.  | CHCCCS040 | Support independence and well being                                      |
| 4.  | CHCCCS041 | Recognise healthy body systems   |
| 5.  | CHCCOM005 | Communicate and work in health and community services                    |
| 6.  | CHCDIV001 | Work with diverse people   |
| 7.  | CHCLEG001 | Work legally and ethically   |
| 8.  | HLTINF006 | Apply basic principles and practices of infection prevention and control |
| 9.  | HLTWHS002 | Follow safe work practices for direct client care                        |
| 10. | CHCAGE011 | Provide support to people living with dementia                           |
| 11. | CHCAGE013 | Work effectively in aged care  |
| 12. | CHCPAL003 | Deliver care services using a palliative approach                        |
| 13. | CHCCCS036 | Support relationships with carer and family                              |
| 14. | CHCCCS044 | Follow established person-centred behaviour supports                     |
| 15. | CHCGRP001 | Support group activities   |

## Learning Arrangements

This qualification can be completed through a traineeship or, if an existing worker or new worker, a blended study of self-paced learning with online assessments, supported by an Industry Specialist Trainer with site visits and invitations to attend our workshops.

If you are new to industry, you must attend face to face training sessions.

**Virtual classrooms are in place in case of COVID isolation.**

Dress code for workshops and practical work experience –

- Black pants
- Polo shirt black or white
- Closed in shoes
- Hair tied back
- No jewellery (wedding ring accepted)
- PPE if required will be supplied by Health Link Training at workshops
- PPE if required will be supplied by work experience organisation

### Practical work experience

Health Link Training organises all practical work placements on behalf of the student. You are required to complete 120 hours of on-the-job training in a residential aged care facility, three (3) weeks full-time starting at 7.00am. This is determined by the facility who will interview you.

During the enrolment process students will go through their training and assessment arrangements in detail, including online training, completion of assessments and practical work experience. A training plan can be developed to meet your specific needs which will consider previous experience and learning needs if required.



## Assessments

All assessments are competency based. You will be assessed against each unit of competency as well as the full qualification.

The type of assessment tasks may include:

- Practical demonstration
- Knowledge based test
- Portfolio of evidence
- Case studies
- Research projects
- On-the-job assessments
- Oral questioning
- Direct observation

## Skills Recognition and Credit Transfers

**Skills Recognition** The process of Skills Recognition (Recognition of Prior Learning and/or Recognition of Current Competencies) gives those people with the relevant experience the opportunity to gain formal recognition for their competencies (skills and knowledge) gained through life, work and study, regardless of where, when and how they were achieved. Participants are responsible for gathering evidence that will show they have the required competencies to the standard set out by the industry in the National Competency Standards

Credit transfers will be awarded if the unit from a valid transcript of previous training directly aligns to the same unit code.

## Course Duration

We recommend you complete this course within 12 months.

## Course Recognition

This course meets the national training requirement for Qualification CHC33021 Certificate III in Individual Support Ageing and all listed units. On successful completion of all 15 units of competency you are issued a nationally recognised Qualification CHC33021 Certificate III in Individual Support Ageing and a Transcript of Results listing your units. If you only partially complete your qualification, you will be issued a Statement of Attainment listing your completed units of competency.

## Enquiries and Enrolments

Health Link Training takes a personalised approach with student enrolments into our qualifications. You will undertake a screening process via a telephone interview to ensure that this qualification is the right fit for you and we that can assist you with work experience placement given your location in WA. Our focus is to see an employment outcome from your work experience and or pathways to other opportunities.

Health Link Training provides support throughout your studies, but does not guarantee that the learner will successfully complete this course. The learner is provided with sufficient resources, training and time to complete. Further, Health Link Training provides successful graduates support and resources to obtain employment, although employment is not guaranteed.



## Course Fees

Fee Free training is a Western Australian Government initiative with funding provided through the Department of Training and Workplace Development. Eligibility criteria applies.

For more information on funding and fee for service costs visit;  
[www.healthlinktraining.com.au/training-courses/fees-and-charges](http://www.healthlinktraining.com.au/training-courses/fees-and-charges)

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