

CHC33021 Certificate III in Individual Support (Disability)



Health Link Training

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Course Overview

This course gives participants the skills and knowledge to work in facilities under direct or regular supervision and in the community. Workers carry out activities to maintain personal care and other activities of living for people in disability or community setting.

The course meets all training and workplace requirements required to be a Disability Carer/Support Worker in Australia. Participants can work in hostels, disability care providers, NDIS approved providers, group homes, client's home environment and the community.

Job roles and titles vary across different industry sectors. Possible job titles relevant to this qualification include:

- Support Worker
- Home and Community Care Worker
- Disability Support Worker/Officer
- Accommodation Support Worker
- Personal Care Assistant
- Community Care Worker
- Community Support Worker
- In-home Respite Worker
- Disability Service Officer
- Home Care Assistant
- Care Services Employee

FEE FREE
in 2025

*Subject to eligibility

*For more information on funding eligibility visit [our fees and-charges](#) page

There are 15 units of competency to complete to be awarded the full qualification.

A number of career pathways are available for workers employed in this area with further study, including Certificate IV in Disability for supervisory roles/team leader roles within organisations.

Available as a traineeship for new and existing workers who meet the eligibility criteria employed in the sector.

Recommended For

The course is recommended for people with a caring and patient nature who are seeking a rewarding career in caring for the people with disabilities of all ages. We recommend the course to people who want to make a difference in people's lives.

Support Workers can work full-time, part-time and casual, making it suitable for all lifestyles.

Entry Requirements

People who enrol in this course must meet certain pre-requisites due to the nature of the work and because part of the training is delivered in the workplace.

Course requirements:

- Language, Literacy and Numeracy, to a minimum of ACSF level 3
- A current National Police Clearance
- Drivers Licence with vehicle
- Proof of COVID vaccination
- Proof of vaccination and obtain a current flu vaccine
- Access to a notebook or computer
- Ability to attend practical work experience at 7am for 3 weeks
- Proof of residency (passport, visa, birth certificate)

Students will be required to submit valid forms of photo ID, proof of citizenship / residency / visa status and also complete a student enrolment form. You are eligible for the course if you have left school, your primary place of residence is in Western Australia, and you are:

- an Australian citizen.
- a permanent visa holder.
- Holders of a subclass 309, 444, 785, 790, or 820 visa.
- Secondary holders of a temporary visa of sub-class 457 or 482 visa.
- Holders of a Bridging Visa E (subclasses 050 and 051) where the visa holder has made a valid application for a visa of subclass 785 or 790.
- Ukraine citizens who are holders of a visa sub-class 449 or 786.
- Afghan citizens who are holders of a visa sub-class 449; and
- Holders of a bridging visa who are eligible to work, and who have made a valid application for a subclass 866.

Working with Children Check

You may also be required to have a Working with Children Check issued by the Working with Children Screening Unit, Department for Community Development. For more information, please visit the Working with Children website at www.checkwwc.wa.gov.au/checkwwc.

Manual Handling Certificate

All participants undertaking work experience must have a Manual Handling Certificate. If a participant already has their certificate, they must provide the original to Health Link Training so that a certified copy can be put on their file.

Any participant who does not currently hold a Manual Handling Certificate will be required to complete one prior to them being eligible for work experience.



Practical work experience

Health Link Training organises all practical work placements on behalf of the student. You are required to complete 120 hours of on-the-job training within a disability services organisation, three (3) weeks full-time starting at 7.00am. This is determined by the facility who will interview you and you will require the following -

- Your Australian driver's license.
- National Police Clearance no more than three months old
- **HLTAID011 Provide First Aid (if you have one)**
- Proof of residency (Passport, Visa, birth cert etc.)
- NDIS Worker Orientation module certificate
- NDIS workers screen check (or proof of application)

Competencies

There are 15 units of competency to complete that are compulsory for the triple qualification.

1. CHCCCS031 Provide individual support
2. CHCCCS038 Facilitate the empowerment of people receiving
3. CHCCCS040 Support independence and well being
4. CHCCCS041 Recognise healthy body systems
5. CHCCOM005 Communicate and work in health or community
6. CHCDIV001 Work with diverse people
7. CHCLEG001 Work legally and ethically
8. HLTINF006 Apply basic principles and practices of infection prevention and control
9. HLTWHS002 Follow safe work practices for direct client care
10. CHCDIS011 Contribute to ongoing skills development using a strengths-based approach
11. CHCDIS012 Support community participation and social inclusion
12. CHCDIS020 Work effectively in disability support
13. CHCCCS036 Support relationships with career and family
14. CHCCCS044 Follow established person-centred behaviour supports
15. CHCGRP001 Support group activities

Learning Arrangements

This qualification can be completed through a traineeship or if an existing worker a blended study of self-paced learning with online assessments, supported by an Industry Specialist Trainer with site visits and invitations to attend our workshops.

If you are new to industry, you must attend face to face training sessions.



Dress code for workshops and practical work experience –

- Black pants
- Polo shirt black or white
- Closed in shoes
- Hair tied back
- No jewellery (wedding ring accepted)
- PPE if required will be supplied by Health Link Training at workshops
- PPE if required will be supplied by work experience organisation

During the enrolment process students will go through their training and assessment arrangements in detail, including online training, completion of assessments and practical work experience. A training plan can be developed to meet your specific needs which will consider previous experience and learning needs if required.

Assessments

All assessments are competency based. You will be assessed against each unit of competency as well as the full qualification.

The type of assessment tasks may include:

- Practical demonstration
- Knowledge based test
- Portfolio of evidence
- Case studies
- Research projects
- On-the-job assessments
- Oral questioning
- Direct observation

Skills Recognition

The process of Skills Recognition (Recognition of Prior Learning and/or Recognition of Current Competencies) gives those people with the relevant experience the opportunity to gain formal recognition for their competencies (skills and knowledge) gained through life, work and study, regardless of where, when and how they were achieved.

Participants are responsible for gathering evidence that will show they have the required competencies to the standard set out by the industry in the National Competency Standards.

Course Duration

We recommend you complete this course within 12 months.

Course Recognition

This course meets the national training requirement for Qualification CHC33021 Certificate III in Individual Support Disability all listed units. On successful completion of all 15 units of competency you are issued a nationally recognised Qualification CHC33021 Certificate III in Individual Support Disability and a Transcript of Results listing your units. If you only partially complete your qualification, you will be issued a Statement of Attainment listing your completed units of competency



Enquiries and Enrolments

Health Link Training takes a personalised approach with student enrolments into our qualifications. You will undertake a screening process via a telephone interview to ensure that this qualification is the right fit for you and we that can assist you with work experience placement given your location in WA. Our focus is to see an employment outcome from your work experience and or pathways to other opportunities.

Health Link Training provides support throughout your studies but does not guarantee that the learner will successfully complete this course. The learner is provided with sufficient resources, training and time to complete.

Further, Health Link Training provides successful graduates support and resources to obtain employment, although employment is not guaranteed.

Course Fees

Fee Free training is a Western Australian Government initiative with funding provided through the Department of Training and Workplace Development. Eligibility criteria applies.

For more information on funding and fee for service costs visit;
www.healthlinktraining.com.au/training-courses/fees-and-charges

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